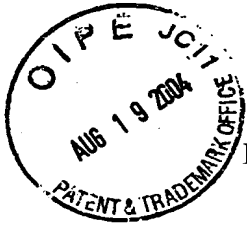


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ATTORNEY DOCKET:
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PATENT APPLICATION
09/579,331



1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE


In re Application of: Roger V. Beathard et al.
Serial No.: 09/579,331
Filing Date: May 25, 2000
Group Art Unit: 2642
Examiner: Thjuan P. Knowlin
Title: *System and Method for Routing Call Across Call Managers Using a Route Plan*

Mail Stop: AF

Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

CERTIFICATE OF MAILING
BY EXPRESS MAIL

I hereby certify that this communication is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" under 37 C.F.R. § 1.10 on the date indicated below and is addressed to The Commissioner For Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.


Quincy Chambers

Date: August 19, 2004

Exp. Mail Receipt No. EV 322183745 US

Dear Sir:

Response Pursuant to 37 C.F.R. § 1.116

In response to the final Office Action mailed July 27, 2004, Applicants respectfully request the Examiner to reconsider the rejection of the claims in view of the comments and amendments set forth below.